

SHISHIR KARANDIKAR

North York, Ontario, M9M 2T4

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Professional Summary

Young enthusiast that is willing to do what it takes to protect customer property and customers directly. Committed to constantly improving as a security professional, being a part of a dedicated team, and getting results that exceed customer expectations. Always interested in finding better ways to keep property and people safe.

Core Qualifications

- Responsible Attitude
- Eager To Learn
- Reliable Team Member
- First Aid Certified

Experience

SECURITY GUARD

Condo Security Guard | Sept 2021 - Dec 2021

- Secures premises and personnel by patrolling property; monitoring surveillance; inspecting buildings, equipment, and access points; permitting entry.
- Prevents losses and damage by reporting irregularities; informing violators of policy and procedures; restraining trespassers.
- Controls traffic by directing drivers.
- Reports by recording observations, information, occurrences, and surveillance activities

CUSTOMER SERVICE REPRESENTATIVE

D-mart (Avenue Supermarkets) | Mar 2021 - May 2021

- Build sustainable relationships and trust with customer accounts through open communication.
- Acknowledging and resolving customer complaints.
- Keeping records of customer interactions, transactions, comments, and complaints.
- Providing feedback on the efficiency of the customer service process.

Education

Conestoga college, 2021

Post graduation degree – Project Management

Symbiosis Institute of Technology, 2016-20

Graduation- Mechanical Engineering

Availability For the Job

Shift	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Morning	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Afternoon	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Night	Yes	Yes	Yes	Yes	Yes	Yes	Yes