

Mohit Kumar Bishnoi

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| Scarborough, ON

OBJECTIVE

I am a diligent individual bringing top-notch skills in oral and written communication, active listening and analytical problem-solving skills. Able to enhance Customer experiences by employing Service-oriented behaviors, understanding Customer desires and providing customized solutions to build loyalty.

QUALIFICATION SUMMARY

- Computer proficient
- Creative problem solving
- Customer relationship development
- Excellent physical capabilities
- Outstanding communication skills
- Quick learner
- Self-motivated
- Multilingual (English, Hindi)
- Vigilant

EMPLOYMENT HISTORY

SAFETY AMBASADDORS - The West Egg Security Group

Toronto, ON

- Provide top most customer service to the guests & visitors on-site or off-site.
- Monitor premises during the shift.
- Regular COVID screening of all who enter the premises for their safety as well as ours.
- Screened approximately 50+ employees in one shift.
- Provided customer service by greeting the contractors, employees and helping as per requirement.
- Informed and warned employees of rule infractions, such as smoking, loitering and denying COVID screening.
- Regular and routine site patrol for search of any abnormalities.
- Writing incident and regular detailed report at the end of the shift and keeping supervisor informed of any abnormality.
- Worked as break reliever to guards by moving to various sites using own vehicle.

EDUCATION

- Graduate **Mechanical Engineering- Design** in Centennial College, Scarborough. (2021)
- Graduate in **Mechanical Engineering** from Bharati Vidyapeeth college, India (2016).

LICENSE & CERTIFICATION

- Ontario Security license holder
- Emergency First Aid with CPR "C" & AED

AVAILABILITY: Part-Time (Week Days- Evening)
