

R O S H A N K A N D E L

403-919-1449 mrdemand01@gmail.com 37 Safari St. Scarborough, ON, M1K 3R1

CERTIFICATION

- First Aid
- CPR
- Security License

SKILLS

- Strong observation and surveillance skills.
- Excellent attention to detail.
- Basic knowledge of security procedures and protocols.
- Effective communication and interpersonal skills.
- Ability to remain calm and handle emergency situations.
- Proficient in using security equipment such as CCTV.
- Knowledge of first aid and CPR.

EDUCATION

NAST Secondary School
2017-2019
Intermediate (Science)

ISMT College Chitwan
2019-2022
BTEC Level-5 (Software Engineering)

AVAILABILITY

Saturday, Sunday, Monday
and Tuesday: Any shift
Wednesday to Friday:
Evening and Night shift

PROFILE

Hardworking and dedicated individual seeking a security guard position in Canada. Eager to apply my strong attention to details, excellent observation skills, and commitment to maintaining safety and security in a professional environment. I am quick learner with a positive attitude, and I am willing to undergo any necessary training to excel in this role.

EXPERIENCE

Sales/Customer Service Representative **Bhatbhateni Super Store** **Feb 2021 – Nov 2022**

- Provide exceptional customer service to enhance the shopping experience.
- Address customer inquiries and provide product recommendations.
- Process sales transactions accurately and efficiently.
- Maintain up-to-date knowledge of products and pricing.
- Resolve customer complaints and ensure customer satisfaction.
- Promote and educate customers about loyalty programs and specials offers.
- Collaborate with team members to ensure smooth store operations.

IT System Analyst Intern at ISMT College **Oct 2021 - Jul 2022**

- Analyzing and understating the organization's IT systems and infrastructure.
- Identifying areas for improvement and recommending solutions.
- Designing and implementing IT solutions to enhance efficiency and productivity.
- Testing and troubleshooting systems to ensure optimal performance.
- Documenting processes and procedures for future reference.
- Providing technical support and resolving issues promptly.
- Conducting system audits and ensuring compliance with security standards.

REFERNCE

- Binod Shah
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