

KUSH

Security Specialist | Customer Relations Expert

45 Purebrook Crescent, Brampton, Ontario ▪ L6Y 2P5 ▪ 647-894-1683 ▪ Kush.s.punj@gmail.com

HIGHLIGHTS OF QUALIFICATIONS AND SKILLS

- **Fearless Guardian:** Proven expertise in ensuring top-notch security operations, maintaining compliance with laws, and creating a safe environment.
- **Visionary Leader:** Empowered teams to excel, demonstrating strong leadership skills in managing security personnel and building exceptional customer relations.
- **Creative Strategist:** Mastermind behind successful promotional campaigns, orchestrating coordinated efforts to boost sales and elevate brand reputation.
- **Multilingual Maven:** Fluent in English, Hindi, and Punjabi, fostering seamless communication with diverse stakeholders.

EDUCATION

Business Cambrian at Hanson College

PROFESSIONAL EXPERIENCE

Team Lead | Paladin Security | Brampton | Jan 2023 – Present

- Led a team of vigilant security personnel, ensuring full compliance with laws and company guidelines, and maintaining an unwavering focus on safety.
- Demonstrated quick thinking and sound judgment during emergencies, responding promptly to incidents and diffusing critical situations with poise.
- Maintained precise and accurate records and reports, providing crucial insights for continuous improvement of security measures.

Security Guard | ASP Security Services | Nov 2022 – Jan 2022

- Enforced stringent security measures, diligently safeguarding properties and assets, and maintaining utmost confidentiality and professionalism.
- Proactively patrolled and inspected premises, acting as the first line of defense against any potential threats.
- Rapidly responded to emergencies, coordinating with relevant authorities, and taking charge in highpressure situations.

Server and Buzzer | Avani Indian Bistro | Brampton | Aug 2022 – Oct 2022

- Exemplified exceptional communication and customer service skills, creating memorable dining experiences for patrons and earning rave reviews.
- Orchestrated a harmonious atmosphere, serving as the ‘buzzer maestro,’ ensuring seamless coordination and timely service to enhance the dining journey.

INDIAN EXPERIENCE

Cashier | Smart Basket | Jan 2020 – Apr 2020

- Strategically managed inventory, optimizing stock levels to ensure a seamless shopping experience for customers.
- Collaborated with the inventory coordinator to conduct weekly and monthly audits, streamlining operations for maximum efficiency.
- Skillfully processed transactions at the POS, offering friendly and attentive service that left a lasting impression on customers.

SKILLS

Adobe Suite | MS Office | Organizational | Multilingual | Team Player | Excel | Problem Solving | Computer & Technology Oriented | Communication | Adaptability | Packing and Sorting | Sense of Urgency

AVAILABILITY

Seeking part-time work for Saturday and Sunday.